

# Our expectations

We at Tutor Trust pride ourselves on having a high-quality service to our schools, colleges, and young people. As a tutor, we expect you to be:

## Punctual

Always plan to arrive at a school/college or start your online tutoring at least 15 minutes before the session begins. School/college staff will inform Tutor Trust about attendance and punctuality issues.



## Consistent and reliable

It is essential that you attend your sessions every week so that pupils do not end up working with multiple tutors as this can have a negative impact on the outcomes for your pupils.



## Prepared

Your lessons should be planned to a high standard and your training will support you to do this. We have many high-quality resources to support you with your planning which are all accessible through the Tutor:HUB.



## Committed

It is essential that you continue with your tuition until the end date of the assignment. You must complete required administration tasks such as registers and feedback in an efficient and timely manner.



## Professional

You are representing Tutor Trust and are also a role model for the young people we work with. It is essential you behave, speak and dress in a professional manner appropriate to the tuition environment.



If it comes to the attention of Tutor Trust that these standards are not being met, you may be removed from the assignment and/or our Tutor Trust database. This may also affect any future reference you receive from Tutor Trust.

We reserve the right for pay to be deducted from tutors who do not arrive on time and persistent offenders will be removed from tuition assignments.

